



March 2007

FIELD SAFETY CORRECTIVE ACTION

Dear Customer:

This letter is to advise you that Physio-Control, Inc. a division of Medtronic, Inc. is alerting customers who we show as owning one or more LIFEPAK®20 defibrillator/monitor that have batteries manufactured prior to September 2005.

A limited number of internal batteries installed in these defibrillators or additional internal batteries that have been sold separately may experience a shorted battery cell resulting in a reduction of overall battery capacity. The rate of failure is rare at 0.0012% per month.

There have been two reports of a LIFEPAK 20 defibrillator/monitor shutting down with out warning while operating on backup (DC) battery power. Connecting the defibrillator to line (AC) outlet allows continued use of the defibrillator.

Physio-Control recommends customers use the Operator's Checklist (refer to Appendix D) in the Operating Instructions to perform daily user tests and bi-yearly function checks while operating the defibrillator on battery power. Testing on battery power is the most effective way to identify a battery with a shorted cell or a reduced charge capacity. As a preventative maintenance measure, battery replacement should be every 2 years at least.

Recommendations

- Perform daily user tests on battery power for all defibrillators with battery lot codes 05 265, 05 266 or prior to 0539. See attached defibrillator list by serial number and/or battery list by lot code for batteries manufactured prior to September 2005.
- Perform function checks every 6 months on battery power for all affected units.
- Perform preventive maintenance and testing by qualified service personnel every 12 months including replacement of the internal battery as a preventive measure every 2 years at least.

Additional Battery Life information

The LIFEPAK 20 defibrillator/monitor internal battery has a one year warranty and is intended for standby operation use. As batteries age, the charge capacity will diminish. Also, frequent internal battery use in a low battery condition, will reduce battery life. To maintain maximum battery performance, keep your defibrillator/monitor plugged into an AC outlet when not in use. After each use, connect the defibrillator to AC power to recharge the battery.

Physio-Control is committed to ensuring our products meet the highest quality standards and that our customers are fully supported.

If you have any questions regarding this action, please call {local contact phone number} or visit our website at www.physio-control-notices.com/LP20Battery.

Sincerely,