



October 16, 2017

10020 Pacific Mesa Blvd  
San Diego, CA 92121  
1-888-876-4287 (toll-free)

RE: MedSystem III™ Infusion Pump End of Life (EOL) Announcement

[www.bd.com](http://www.bd.com)

Dear Valued MedSystem III Infusion Pump Customer:

- Director of Biomedical Engineering
- Director of Nursing
- Director of Purchasing
- Director of Risk Management

We would like to thank you for your continued support of the MedSystem III infusion pump from BD CareFusion. We appreciate that your facility has chosen the MedSystem III to provide infusion therapy for each patient.

With all technology based products, a natural evolution through innovation and development drive changes in our products. This allows us to continue providing you the most advanced and relevant technologies on the market.

In light of these facts, and in an effort to support your equipment planning, we want to give you advance notice of our product lifecycle plans for MedSystem III infusion pump. We recognize this has an impact on your facility and want to ensure that you understand **this announcement is not an immediate end to service and support.**

Due to irresolvable part availability on critical components for the MedSystem III infusion pump, we have determined that it is necessary to discontinue the following model for US non-government customers:

- MedSystem III infusion pump 2865B
- MedSystem III infusion pump 2863B

Product availability and support services for the MedSystem III will be changed to the following schedule:

EOL Products	Last Date for New Orders	Last Date for Service	Last Date for IV Sets
MedSystem III 2865B/2863B	January 20, 2017	March 31, 2019 or while supplies last (whichever comes first)	March 31, 2024 or while supplies last (whichever comes first)

Our records indicate that your facility is utilizing one or more of the MedSystem III infusion pumps. Please disregard this letter if your facility no longer has the MedSystem III infusion pump in service.



## MedSystem III™ Product Lifecycle Update for US Non-Government Customers

### Frequently Asked Questions (FAQ's)

#### General Questions

**1. Who should I contact if I have questions?**

Please contact your local Sales Representative.

**2. What device is on End of Life (EOL)?**

The following MedSystem III infusion pump is being EOL:

- MedSystem III infusion pump – 2865B
- MedSystem III infusion pump – 2863B

**3. Why did BD make the decision to end the sale of the MedSystem III infusion pump?**

We are experiencing irresolvable part availability on critical components for the MedSystem III infusion pump.

**4. What is the product lifecycle timeline for MedSystem III?**

- All new orders of the MedSystem III infusion pump (part number 2865B) will cease effective immediately – January 20, 2017.
- Parts and service for the MedSystem III infusion pump will be available until March 31, 2019, or while supplies last, whichever comes first.
- MedSystem III IV administration sets will be available and supported until March 31, 2024, or while supplies last, whichever comes first.

**5. Is BD replacing MedSystem III with a new infusion device?**

For acute care needs, the Alaris™ PC unit provides multi-channel infusions with added safety of Guardrails™ Suite MX software. The smart pump technology delivers exceptional versatility and increased protection for IV safety.